

Tomás and Marina

23rd Dec 2021

We got married at Newbay House on 23/12/21. Our whole experience was excellent. Our first contact was by email with Maria in early October (10 weeks before our wedding date!). We met with Maria at Newbay and found her to be very friendly, enthusiastic and very interested in helping us have our perfect day. She had loads of suggestions and options to help us but was never pushy. Any ideas we had about different details for our day were easy to discuss with her and she never had any problems or difficulties with any of our ideas.

Due to Covid and all the uncertainties about events and restrictions on numbers we were very worried coming up to our wedding day. Maria was always reassuring that everything would work out fine and that they would work around any changes imposed by regulations. She always took time with us on all the details of what we wanted for our wedding day. We were invited by her to the wedding fair. We had a tasting evening where we met with Paul the chef, who cooked us a beautiful selection of food to help us choose the wedding menu and the wine! We had one of our best dates that evening. The food was incredible!

Maria helped sort access to the hotel for the makeup artist and hairdresser early on the day of the wedding and looked after the bride, bridesmaids and flower girl to the best. She helped us choose the flowers, the seating arrangements for the ceremony, the music and every detail for our wedding day. We were always made feel welcome and at ease, nothing was a problem and our day was going to be very special.

Everything happened as it had been planned. All the details sorted with Maria over the previous few weeks allowed the wedding day to flow seamlessly and exactly as we wanted. Maria checked in with us at all stages of the day to make sure we were happy with everything and if there was any more she could do.

The staff were excellent, polite, helpful and very supportive. At all times the staff kept up Covid regulations and best practice. The hygiene and cleanliness everywhere was remarkable and at all times.

The canapés and drinks in the downstairs area were beautiful, tasty and plentiful.

All the guests at the wedding raved about the quality of the food at the dinner, the excellent service and friendliness of the staff. They were also delighted as we were of Newbay: the privacy, quiet location, gardens and the charm and beauty of the house itself.

Maria even helped us organise the taxis to help us get us and our guests to and from the wedding. The pricing of the wedding was very clear all along. We had different options of different packages for the day. There was never any pressure on us for minimum numbers of guests and we were given the flexibility to adapt the different packages to reflect things like the musician and evening food. We had up to 48 hours before the wedding day to confirm final numbers. There were no surprises or add-ons to the bill. We paid for exactly what we got and we got so much more than we had expected.

Our experience at the Newbay House Hotel was fantastic. The location, the gardens, the privacy and the House itself made it all very unique but the interest and perfectionism of Maria and her staff made our day so special.

Thank you.